

Dollars for Doers FAQ

What is Dollars for Doers?

Dollars for Doers (D4D) is a program where an employee's volunteer activity is matched by a company grant to an eligible nonprofit.

- Allows **companies** to offer a benefit to their employees where the company matches the employee's volunteer time with company funds
- Allows **employees** to extend their impact to their communities with both volunteering and monetary
- Allows **nonprofits** to receive valuable often un-tapped funding

Why is Dollars for Doers important?

Dollars for Doers provides clients with a way to maximize their community support and involvement.

Can any client run a Dollars for Doers program?

All Employee Engagement clients can choose to offer a D4D program to their employees.

We already run a Dollars for Doers program. How will this update affect our system?

If you are using our most current version of Dollars for Doers, you will benefit immediately upon release of our enhanced Dollars for Doers.

If you are using a legacy or customized version of Dollars for Doers, you will be need to upgrade to benefit from our great new functionality.

Does CyberGrants want all clients to upgrade to the enhanced Dollars for Doers?

Yes! Clients will benefit from best-in-class functionality allowing CG to continuously improve and respond to market needs.

Can we remain on a legacy or customized version of Dollars for Doers?

Depending on the version, CyberGrants may no longer provide support but it will still be functional. If your Dollars for Doers program is highly customized, it may be more challenging to upgrade to the new Dollars for Doers as we want to avoid customizations going forward. If you are willing to change some of your requirements, it's very possible. We encourage all clients to make necessary changes to their program and requirements to be able to use the latest and greatest.

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Why would we want to upgrade to the enhanced Dollars for Doers?

When using any CyberGrants standard product feature, you will benefit immediately from all updates, enhancements, and new functionality.

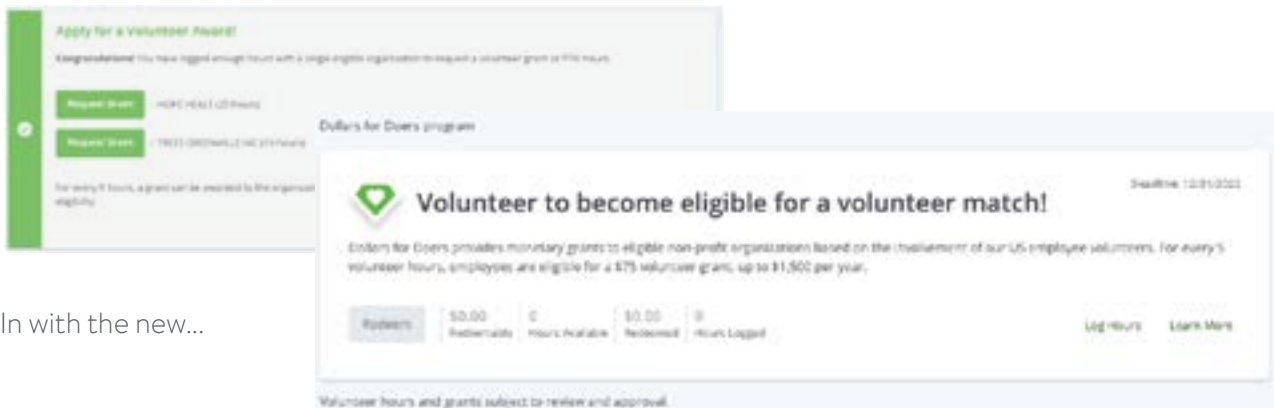
What can we do now that was not previously available?

We are now offering standard functionality and configuration for some of the functionality that was previously only available through a customization. This includes:

- Engaging messaging to the employee
- Increased visibility and engagement for D4D with the portlet showing all the time
- Progress meter to gauge progress towards a volunteer match
- Configure how volunteer hours are handled, either as combined across organizations or relative to individual organizations
- Empower employees to give to an organization of their choice
- Enable employees to grant based on last year's volunteering
- Reflect your company identity with configurable messaging and button labels

Will Dollars for Doers look different for my employees?

Yes! Out with the old...



In with the new...

What's new?

- There is a new look and feel for Dollars for Doers in the donor portal
- The Dollars for Doers portlet will now display all the time on any portal page it exists on.
- If supported, eligible employees can apply for a previous year
- If supported, employees can direct their volunteer match in flexible ways

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Can my employees apply for a volunteer match using last year's volunteer hours?

Yes, if configured, eligible employees can apply for a previous year.

Can my employees search for an organization to direct their volunteer match funds to?

Yes, if configured, employees can direct their volunteer match in flexible ways.

Can my employees nominate an organization for inclusion in the Dollars for Doers program so that organization can receive a volunteer match?

Yes, if configured, employees can nominate organizations that are not currently eligible for the Dollars for Doers program but were eligible for the related Log Hours program.

What features are included with Dollars for Doers?

Yes, if configured, employees can nominate organizations that are not currently eligible for the Dollars for Doers program but were eligible for the related Log Hours program.

- **Personalized portlet:** Dollars for Doers portlet that reflects your corporate look, feel, and voice
- **Connected programs:** Dollars for Doers program linked to one or more log hours programs
- **Flexible hours aggregation:** Configure how volunteer hours are handled, either as combined across organizations or relative to individual organizations
- **Choice of organization for employees:** Configure how employees will choose an organization to grant to
- **Redeem volunteer matches for current and previous year:** Configure date ranges where D4D matches can be submitted for the current and prior years
- **Program guidelines information:** Configure a program rules/guidelines page to keep employees informed and knowledgeable
- **Standard match rules support:** Configure match rules for common industry standards

What this enhancement does not address?

- Team Dollars for Doers
- International/global capabilities



To learn more about Dollars for Doers programs and our latest enhancements please visit the [Help Center](#).